

STATE OF MONTANA TERM CONTRACT

Department of Administration
State Procurement Bureau
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T.C. #: 03508
Title: TELEPHONE BASED INTERPRETER SERVICES
This is a non-exclusive contract.

CONTRACT TERM	FROM	October 30, 2012	CONTRACT STATUS	NEW (X)
	TO	February 15, 2015		RENEW ()
VENDOR ADDRESS	CTS Language Link 911 Main St, Suite 10 Vancouver, WA 98660		ORDER ADDRESS	
ATTN:	Jerry Terkelson		ATTN:	
PHONE:	800-208-2620 ext. 0416 or 360-433-0416		PHONE:	
FAX:	360-693-9292		FAX:	
E-MAIL:	jerry.terkelson@ctslanguagelink.com		E-MAIL:	

Washington is the lead state on this contract. An overview of this contract may be found at the following link:

<https://fortress.wa.gov/ga/apps/ContractSearch/ContractSummary.aspx?c=03508>

Specific vender information may be found at:

<http://www.ctslanguagelink.com/>

WSCA #03508

Tia Snyder, CONTRACTS OFFICER

DATE: October 30, 2012

AUTHORIZED SIGNATURE

Telephone Based Interpreter Services Contract (WSCA)

This document represents an overview of the Western States Contracting Alliance's Telephone Based Interpreter Services contract. This document is not intended to replace or append the contract, rather to provide an overview and summary of the agreement.

1.0 BACKGROUND

The State of Montana is a member of the Western States Contracting Alliance (WSCA), which establishes the means by which participating states may join together in cooperative multi-state contracting in order to achieve cost-effective and efficient acquisition of quality products and services. This contract is a result of a cooperative procurement conducted by the State of Washington on behalf of WSCA.

1.1 PURPOSE

The purpose of this non-exclusive Term Contract is to provide State agencies and all registered cooperative purchasing organizations with an expedited means of obtaining telephone based interpreter services. The Contract provides 365-days a year/7-days a week/24-hours a day Telephone Based Interpreter Services on an "as needed" basis for Limited English Proficiency (LEP) clients needing immediate interpreter assistance. The Contract *does not* include in-person interpreting, sign language interpreting or document translation services

This contract is awarded to three vendors: Pacific Interpreters, Inc., CTS Language Link, and Language Line Services, Inc.

1.2 NON-EXCLUSIVE CONTRACT

The intent of this contract is to provide state agencies with an expedited means of procuring supplies and/or services. This contract is for the convenience of state agencies and is considered by the State Procurement Bureau to be a "Non-exclusive" use contract. Therefore, agencies may obtain this product/service from sources other than the contract holder(s) as long as they comply with Title 18, MCA, and their delegation agreement.

2.0 LIAISONS

Contractor Liaisons:

Pacific Interpreters, Inc.	CTS Language Link	Language Line Services, Inc.
707 SW Washington, Suite 200 Portland, OR 97205 Matthew Riley Phone: 503-445-5642 Fax: 503-445-5643 matthewr@pacificinterpreters.com	911 Main St, Suite 10 Vancouver, WA 98660 Jerry Terkelson Phone: 800-208-2620 ext. 416 Fax: 360-693-9292 jerry.terkelson@ctslanguagelink.com	1 Lower Ragsdale Dr, Bldg 2 Monterey, CA 93940 Rick Cummings Phone: 888-898-1471 Fax: 800-821-9040 rcummings@langugageline.com

State Liaison:

Tia Snyder, Contracts Officer
State Procurement Bureau
Mitchell Building, Room 165
125 North Roberts Street

Telephone Based Interpreter Services Contract (WSCA)

Helena MT 59601
Phone: (406) 444-3315
Fax: (406) 444-2529
Email: tsnyder@mt.gov

3.0 TERM OF CONTRACT

The initial contract term is February 16, 2011 through February 15, 2013. The contract term is for a maximum of six years or February 15, 2015.

4.0 PRICING

For a complete list of contractors, entire contract, and current pricing see the following website:
<https://fortress.wa.gov/ga/apps/ContractSearch/ContractSummary.aspx?c=03508>